

Development Services Department Update

City Manager's Development Forum

November 19, 2021

Ben Woody

Director

Development Services Department



Overview

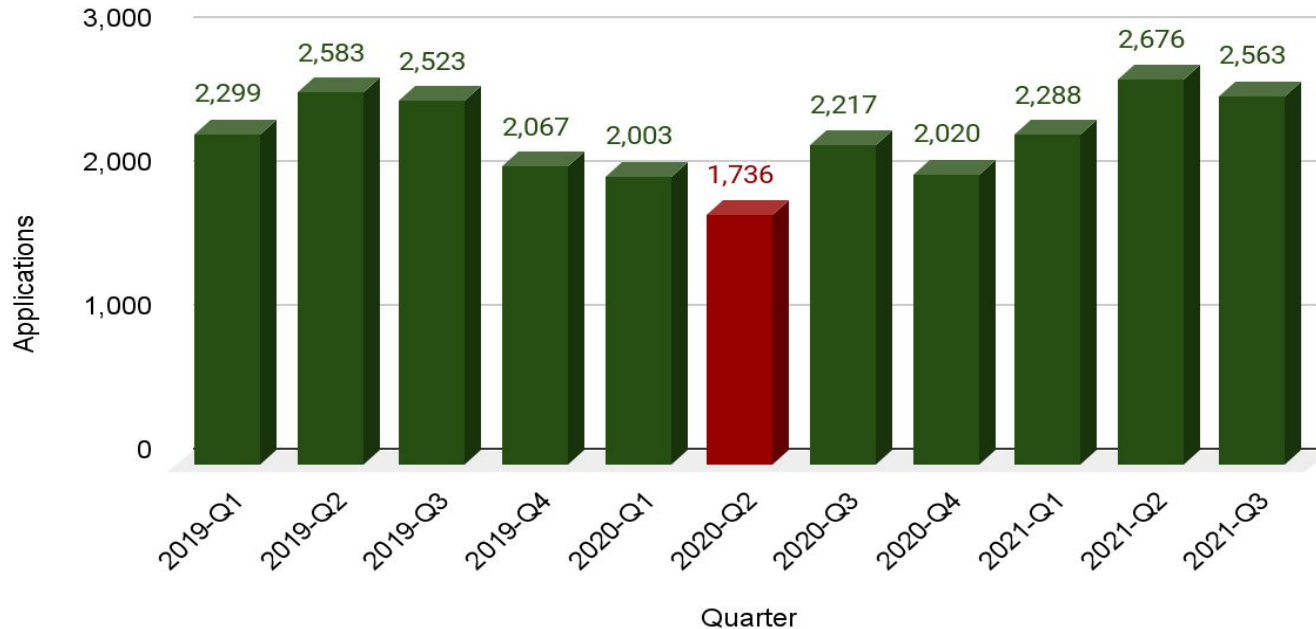
I. Recent Permit Data and Trends

II. Development Services Technology Updates

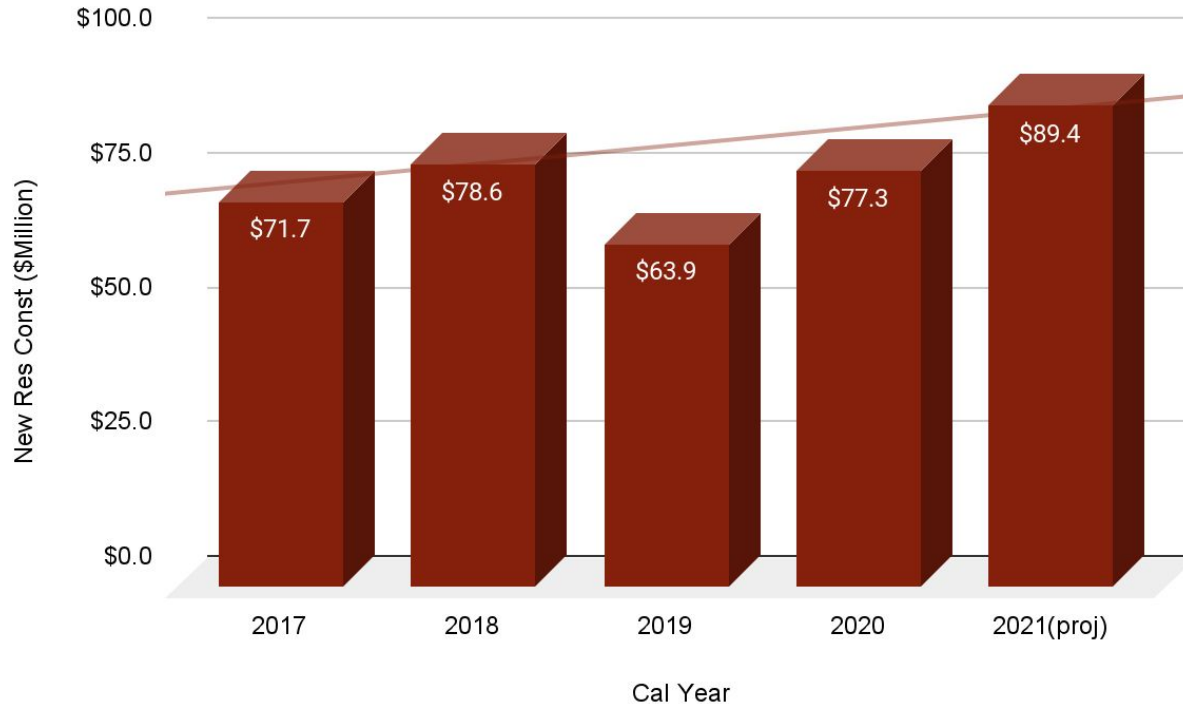
- Updated *Development Portal*
- Digital Commercial Plan Review

Covid Effect on All Permit Applications

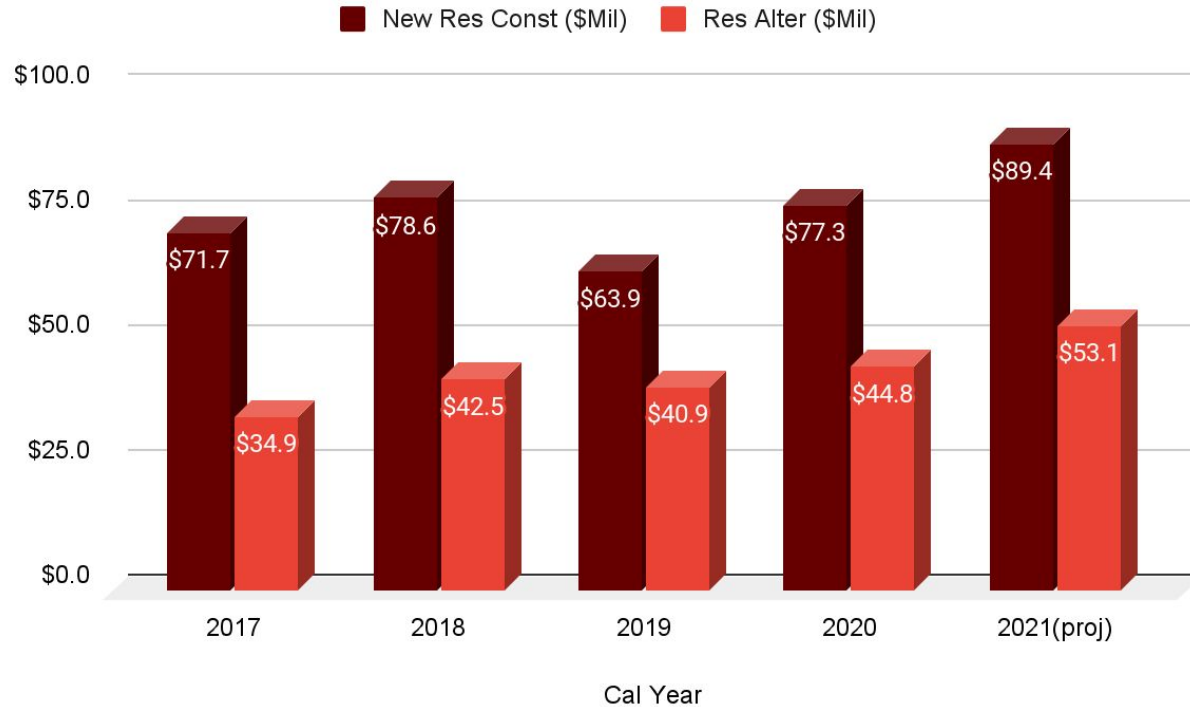
(Down 25% During Peak Covid)



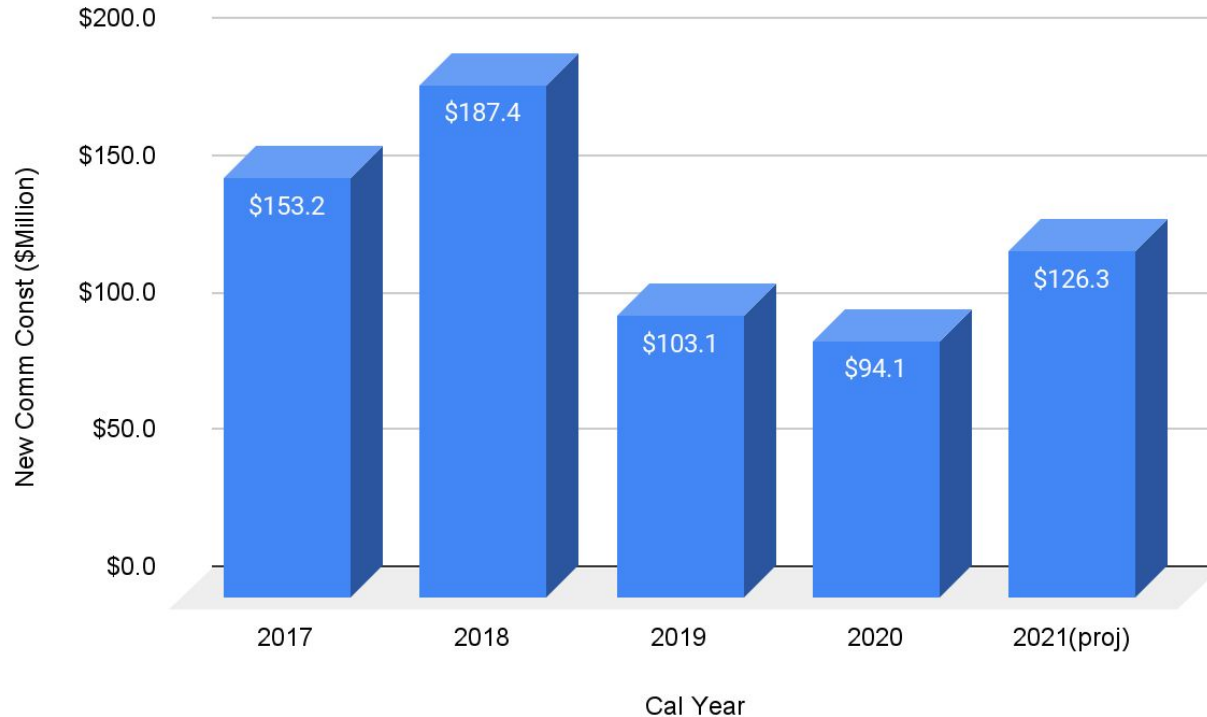
Value of Residential New Construction Applications



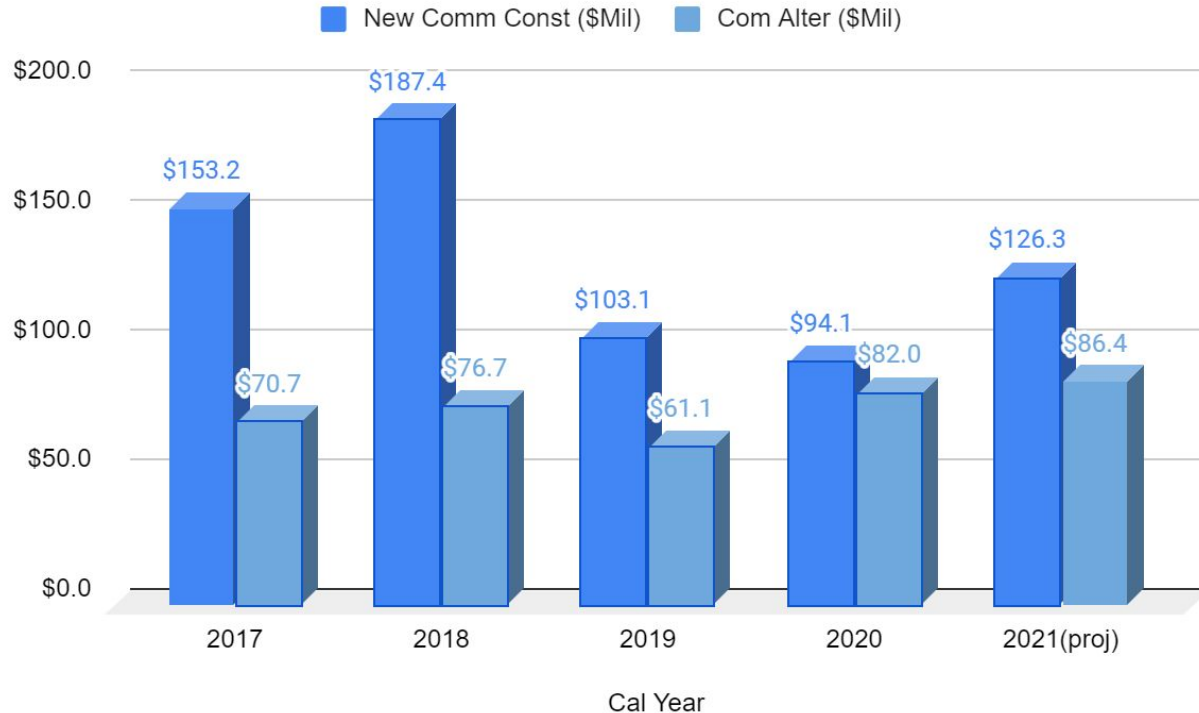
Residential New Construction vs. Alterations



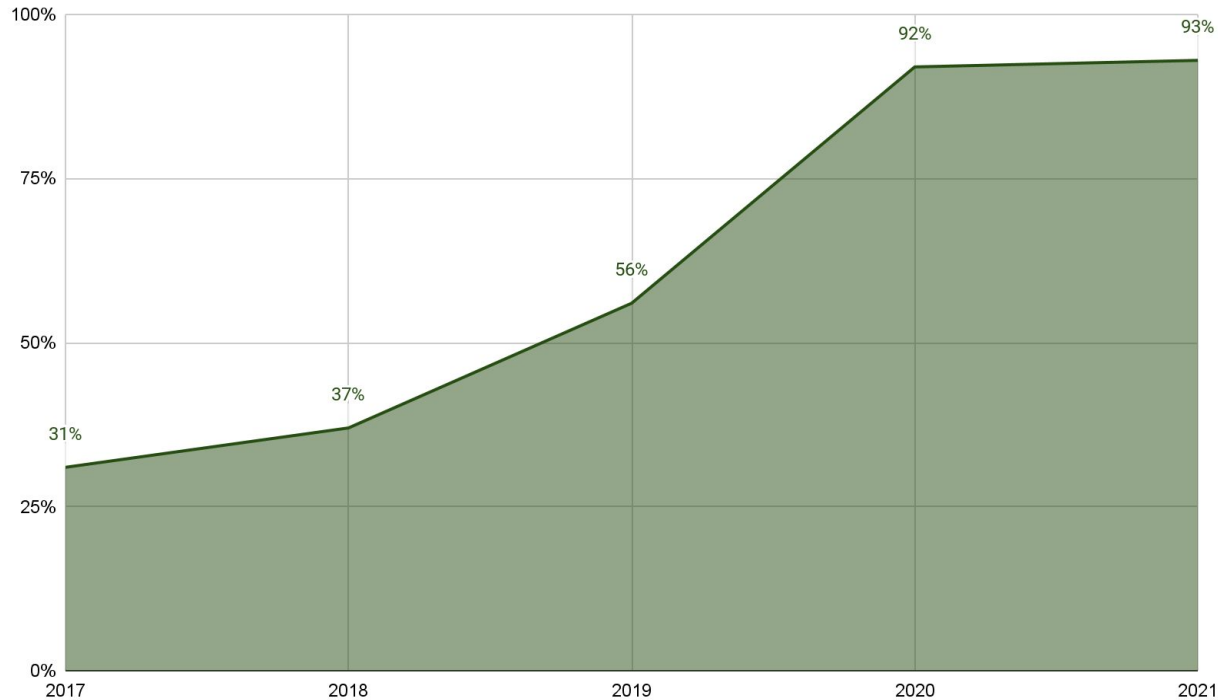
Value of Commercial New Construction Applications




Commercial New Construction vs. Alterations



93% of All Permit Applications Are Now Online



Updated Development Portal



Development Services

Home	Contact DSD	Fees, Codes and Ordinances	Noise Compliance Division	Development Portal	Residential ▾
Commercial ▾	Inspections	Latest News	Continuing Education		


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What we do

The Development Services Department (DSD) promotes safety, livability and positive economic growth to build a better and safer Asheville. DSD processes permits, performs inspections, maintains records and helps customers navigate the development process.

The DSD Permit Application Center (PAC) is open to the public on Monday to Friday from 8:30 am until 5:00 pm at limited customer capacity at this time.

Access all DSD services online through the Development Portal:



Develop.AshevilleNC.gov

[Visit the Development Portal](#)

Connect
Development Services Department 161 S. Charlotte Street, Asheville, NC 28801
Business Hours Monday-Friday, 8:30 a.m. - 5:00 p.m.
Director Ben Woody, AICP
Phone 828-259-5846

DSD staff are currently working both in the office and remotely and can be reached by phone and email:

Access DSD's services online through the Development Portal



Updated Development Portal

[Back to DSD Homepage](#)

[Contact DSD](#)



[TRY THE NEW
BETA SITE!](#)

[Click here for a Coronavirus Update](#)



[Submit a New Online Application or Submit a Revised Application/Amendment](#)



Try out the
new beta
Development
Portal!



The City of Asheville's Development Portal is the go-to site for all of your building, zoning, land disturbance and permitting needs. Choose the option below that best describes why you are here today.

[Learn about Permits & Development Review](#)

[Meet with DSD Staff](#)

[Submit a New Application](#)

[Work with an Existing Application](#)

[Schedule an Inspection](#)

New Development Portal Features

Learn

Look up a permit by
permit # or address

Meet

Schedule a 15-minute
online mtg/call with staff

Existing Application

See permit details in a
new one-page summary

Schedule Inspection

Schedule a remote
building inspection
(as applicable)



DEVELOPMENT PORTAL

BETA

Develop.AshevilleNC.gov



SimpliCity
City of Asheville, NC

Dashboards

Look Up an Existing Application

Enter Application ID

21-01245

Load Application

Follow up on an Existing Application



SimpliCity
City of Asheville, NC

Look up Existing Application

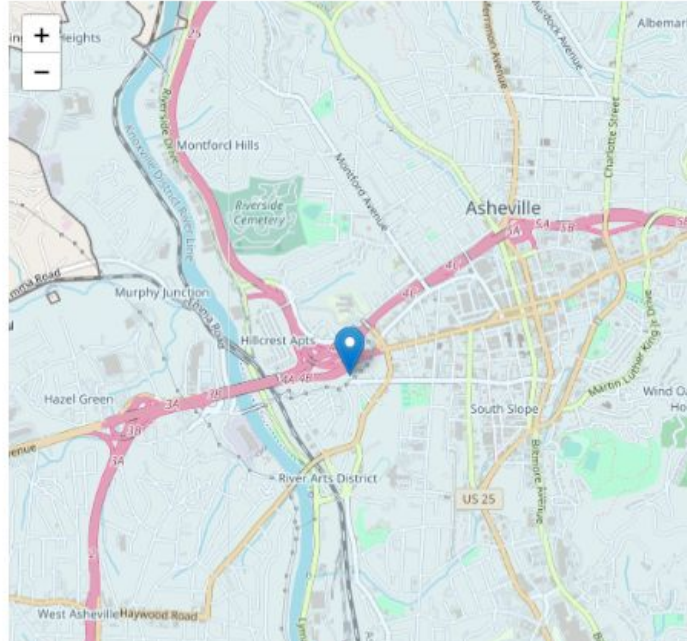
Click here for permit details: maps, documents, status, fees and more!

Permit Details

BROWN HAVEN HOMES

INSTALL 2 NEW WALL ILLUMINATED SIGNS ON BULDING WITH GOOSE NECK LIGHTING FOR BROWN HAVEN HOMES;REF 20-07978 BLD; RECEIVED AMENDMENT TO CHANGE SIGNS TO BE TWO SETS OF REVERSE LIT (HALO) CHANNEL LETTERS

City staff began processing this application on February 23, 2021. This is not an active permit application.



Address

[339 W HAYWOOD ST](#)

Type of permit review

Stand Alone

Application Number

[21-01245](#)

Current Status

[Revoked](#)

For Applicants: Work with this Application

- [Check application status details](#)
- [Pay application fees](#)
There is a zero balance on this application
- [Pick up an approved application or review comments](#)
- [Schedule an inspection \(login required\)](#)
- [Submit updated documents or an amended application](#)

New Permit Summary

Links to:

- Check status
- Pay fees
- Pick up comments/ approved permits
- Schedule Inspections
- Submit updated documents

Other Development Portal features

